



Jay Brown
President

TriTel Networks Educates Customers on Ransomware

*Leader in Unified Communications
Helps Businesses Fight Malware*

Salt Lake City, UT – April 26, 2016 - TriTel Networks a leader in unified communications, announced today that they have launched a ransomware awareness campaign. The purpose of the campaign is to quickly educate business owners in understanding one of the latest threats now facing small to mid-sized businesses (SMBs). Ransomware is a specific variation of malware, that is growing in popularity amongst hackers and TriTel Networks is doing its best to alert business owners of this new tactic. TriTel Networks' existing customers are very well protected against this type of threat but many business owners may be unaware of the potential destruction this has on an organization.

While business owners have always understood the need to protect their businesses from malware, short for "malicious software", ransomware is a new tactic that hackers are using to attack businesses in an especially wicked way. Essentially, an employee will receive an email with a deceptive link, labeled "See Resume Here" or "Download Report Now", and then upon clicking the link, a ransomware application will be installed immediately on the computer. Then, the software can remain hidden for several days, until it is activated. At that moment, the ransomware application will hijack critical files,

remove them from the network, encrypt them so no other computers can access them and then hackers will send an email demanding payment for the release of the missing files. The biggest problem with this type of cyber-attack is that it leaves absolutely no leverage to the business owner. Even if they pay the "ransom", hackers don't necessarily unlock the files every time. "This is a huge problem that could have drastic impact on an organization and the craziest thing we notice is that there is such a simple solution," stated Jay Brown, President at TriTel Networks.

"These types of attacks happen far too often, and we take great pride in protecting our customers from threats like this," added Brown. "The first line of defense for these kinds of attacks is a technically educated staff. While the majority of these threats come in the form of suspicious email links, an educated staff can avoid these catastrophes simply through awareness. That's one of the reasons why we issued this press release," commented Brown. "For business owners that see the value of peace of mind, we devise comprehensive solutions that thwart these types of attacks from every angle. We take a global approach that includes a combination of anti-virus software, anti-malware software, strong firewalls, employee education, data backup, and network redundancy. What we've noticed over the years is that every network has different

exposure points and our job is to come in as a technology advisor and to proactively prevent not only ransomware attacks, but the myriad of others attacks that a business owner may face for years to come."

TriTel Networks' mission is to leave business owners in a more empowered position by serving as an educator of emergent technologies. "Our biggest aim with this campaign is to usher in a sense of urgency amongst business owners so they take action now, instead of waiting to be in a difficult, immutable situation later," closed Brown.

About Tritel Networks, Inc.

TriTel Networks, Inc. is Utah's most trusted and enduring local business telephone and data Communications Company. The company was established in 1984 and continues to pursue its #1 goal, which is maximum customer satisfaction through total customer service. TriTel offers its customers multiple lines of industry leading products, which are serviced by Factory Certified technicians. Customers are thoroughly trained in every component of their system by TriTel's highly experienced customer service team. The company's local dispatch center delivers round-the clock service to ensure system reliability.

For more information on TriTel Networks, Inc., call (801) 265-9292 or visit www.tritel.com.