



President

## TRITEL NETWORKS, INC. HELPS CUSTOMERS MAKE THE MOVE TO **CLOUD-BASED SERVICES**

Leading Unified Communications Provider Offer Solutions to Enhance Customer Profitability

SALT LAKE CITY, UT -December 17, 2013 - TriTel Networks, Inc., a leading provider of unified communications. announced a new program today that enables businesses to migrate from hardware-based technology to cloud-based services. This transition has been accelerated largely due to the maturity of cloud-based services, and their ability to deliver a dramatic competitive advantage across several industries. The impetus for TriTel Networks' initiative lies in advancements that have made this technology costeffective for the majority of small to medium-sized businesses (SMBs). TriTel Networks' cloudbased services enhance their customers' mobility, security and strategic IT capabilities.

The primary reasons that many SMBs look into cloudbased services are for the inherent benefits of mobility, freedom and workforce flexibility. TriTel Networks has been able to eliminate the notion of being "chained" to on premise equipment such as servers or traditional desktops. The average employee is in-and-out of the office and can hardly afford to

spend time making additional trips to the office to retrieve files, access certain programs and collaborate with team members. According to *Global Workplace* Analytics, "Regular telecommuting grew by 79.7% between 2005 and 2012...". It's no secret that the days of the 9 to 5 business are long gone and the increase in the resulting mobile workforce has created a need for employees to stay connected with company data while having the freedom to be away from the office. Virtual workspaces now allows for complete collaboration across various departments regardless of location or hardware.

Further flexibility can be found in the Bring-Your-Own-Device (BYOD) environment. Employees can access company data across multiple devices, operating systems and much more. For example, salespeople can create sales presentations at the office, drive out to an appointment, and make last minute revisions on their iPad while accessing all of the programs, tools and files that are hosted in the cloud. Businesses that can operate on-the-fly have a huge advantage over their competitors. This is why so many organizations are moving towards this type of technology.

Additionally, cloud-based services have enhanced security features as well. SMBs should make certain that providers deliver enterprise-grade services such as virus, malware, spyware and rogue employee protection. Customers should also expect 24x7x365 network monitoring and system support so they can always be confident that their data is safe and accessible. TriTel Networks offers solutions with security measures in place that are on par with military-grade data encryption and have built-in redundancy across the network.

Lastly, the growth in cloudbased services has enabled providers like TriTel Networks to take over the day-to-day management of technology so the customer can concentrate on growing their business. Most business owners have recognized the benefits associated with getting their staff "working ON the business" rather than "working IN it."

"Many cloud-services have evolved from being a cheap, lowcost alternative to becoming more secure than the majority of onpremise solutions," stated Jay Brown, President of TriTel Networks. "There are significant advantages of moving from onpremise equipment to the cloud and it is our role to educate our

customers as well as make it an easy transition."

## ABOUT TRITEL NETWORKS, INC.

TriTel Networks, Inc. is Utah's most trusted and enduring local business telephone and data Communications Company. The company was established in 1984 and continues to pursue its #1 goal, which is maximum customer satisfaction through total customer service. TriTel offers its customers multiple lines of industry leading products, which are serviced by Factory Certified technicians. Customers are thoroughly trained in every component of their system by TriTel's highly experienced customer service team. The company's local dispatch center delivers round-the clock service to ensure system reliability.

For more information on TriTel Networks, Inc., call (801) 265-9292 or visit www.tritel.com.